

MAY 10 2005

GUADAGNO

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re U.S. Patent Application)
Applicant: Guadagno et al.)
Serial No. 09/920,025)
Filed: August 1, 2001)
For: DIALOG FACILITATION SYSTEM)
Art Unit: 2154)
Examiner: WEN TAI LIN)

*I hereby certify that this paper is being transmitted via
facsimile to: The Commissioner for Patents, U.S. Patent
and Trademark Office, (703) 872-9306 on the date
below.*

May 10, 2005
Date

Dent
Registration No. 41,017
Attorney for Applicant

AMENDMENT A

Mail Stop Non-Fee Amendment
Commissioner for Patents
Post Office Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the office action mailed January 12, 2005, please amend the
Application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2
of this paper.

Remarks begin on page 14 of this paper.